

Patient Engagement

Agency for Healthcare Research and Quality

- [About the CUSP Method](#)
- [AHRQ Health Literacy Universal Precautions Toolkit, 3rd Edition](#)
- [AHRQ's Making Informed Consent an Informed Choice: Training Modules for Health Care Leaders and Professionals](#)
- [Engaging Patients and Families in Their Health Care](#)
- [Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families](#)
- [Guide to Patient and Family Engagement in Hospital Quality and Safety](#)
- [How Patient and Family Engagement Benefits Your Hospital](#)
- [Patient Engagement and Safety](#)
- [The Patient Education Materials Assessment Tool \(PEMAT\) and User's Guide](#)
- [The SHARE Approach](#)

American Hospital Association

- [A Leadership Resource for Patient and Family Engagement Strategies](#)
- [Patient and Family Engagement Resource Compendium](#)
- [The Association Between Patient and Family Engagement Practices and Patient Experience](#)

American Medical Association

- [AMA STEPS Forward: Empathetic Listening: Honor the Patient Experience During Crisis](#)
- [AMA STEPS Forward: Patient and Family Advisory Councils \(PFAC\)](#)

Business News Daily

- [Patient Engagement and How to Improve It](#)

Centers for Disease Prevention and Control

- [Patient Engagement](#)

Centers for Medicare & Medicaid Services

- [Partnership for Patients](#)
- [Person and Family Engagement](#)

Continuing Education Company

- [Why Patient Engagement in Healthcare Matters](#)

Forbes

- [How to Improve Patient Engagement for Healthcare System Success](#)

Healthcare Information and Management Systems Society

- [Customer Relationship Management Technology and Improving the Patient Experience](#)
- [What Is Patient Engagement?](#)

HealthIT.gov

- [Patient Engagement Playbook](#)
- [Strategies for Improving Patient Engagement Through Health IT](#)

HIT Consultant

- [Patient Engagement: 9 Ways to Engage Patients on Their Own Terms](#)

Institute for Healthcare Improvement

- [Person- and Family-Centered Care Organizational Self-Assessment Tool](#)
- [Safety Is Personal: Partnering with Patients and Families for the Safest Care](#)

Journal of Patient Experience

- [Impact of Patient Engagement on Healthcare Quality: A Scoping Review](#)

Mayo Clinic

- [What Is Care That Fits?](#)

MedPro Group

- [Acknowledging Cultural Competence as a Key Element of Health Literacy and Patient-Centered Care](#)
- [Checklist: Informed Consent](#)
- [Checklist: Strategies to Support Patient Comprehension](#)
- [Creating an Inclusive Culture for Patients Who Have Disabilities](#)
- [Enhancing Provider-Patient Communication to Improve Diagnosis](#)
- [Guideline: Communicating Effectively With Patients to Improve Quality and Safety](#)
- [Guideline: Risk Management Strategies for Informed Consent](#)
- [Improving Care Transitions for Patients With Suicide Risk](#)
- [Nonverbal Communication: An Essential Element of Patient-Centered Care](#)
- [Promoting Patient Dignity in Healthcare](#)
- [Risk Q&A: Using Health Information Technology to Engage Patients](#)
- [Risk Resources: Health Literacy and Cultural Competence](#)
- [Risk Tips: Engaging Patients/Families to Improve Diagnosis](#)
- [Risk Tips: Implementing Warm Handoffs](#)
- [Using Patient Satisfaction Surveys to Improve Quality](#)
- [Using Plain Language to Support Patient Engagement and Patient-Centered Care](#)

National Health Council

- [Patient Engagement](#)

OECD Health Working Papers

- [Patient Engagement for Patient Safety](#)

TechTarget

- [Patient Engagement Strategies for Improving Patient Activation](#)
- [Understanding the Future of Patient Engagement Technologies](#)

Wolters Kluwer

- [Top Seven Considerations for Leaders Prioritizing Patient Engagement](#)

World Health Organization

- [Patient Engagement: Technical Series on Safer Primary Care](#)

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